

# COMMUNITY IMPACT ASSESSMENT & RELIEF DURING COVID19

APRIL 2020 - AUGUST 2020\*

\*DATA PRESENTED TILL 15 AUGUST 2020





# [ THE CRISIS ]

**The COVID-19 pandemic has not just impacted health but has had a deep rooted impact on the entire socio-economic fabric threatening both lives and livelihoods across the world.**



What is being called as the worst humanitarian crisis since World War II has already impacted millions, led to a projected 5.2% contraction in global GDP in 2020 and will lead to the deepest global recession, loss of livelihoods and schooling, and fragmentation of global trade and supply linkages as per World Bank. In a developing country like India, with majority of the population in the unorganized sector without social security cover, COVID19 and lockdowns have pushed around 100 million below poverty line,<sup>1</sup> exacerbating hunger and starvation in addition to the health impact with 25,96,742 cases and 50,921 deaths.<sup>2</sup> The impact of the crisis is likely to deepen with a spike in country's unemployment rate,<sup>3</sup> loss of jobs



and the significant lowering of earnings. The International Labour Organisation (ILO), in a report, said the coronavirus shutdown in India could shatter incomes of potentially 400 million poor Indians.

<sup>1</sup><https://time.com/5880585/india-coronavirus-impact/>

<sup>2</sup><https://www.mohfw.gov.in/>

<sup>3</sup>The country's unemployment rate rose from 7 per cent – 27.11 per cent between March-May 2020 reported by Centre for Monitoring Indian Economy (CMIE)



**Azad Foundation**<sup>4</sup> which works with marginalised urban resource-poor women and their communities realized the need to intervene and support them as early as April 2020. To assess the multifaceted impact of the pandemic Azad Foundation supported by our community leaders, mobilisers and trainees, women chauffeurs including adolescent girls and men change agents reached out to vulnerable households through the following means.



<sup>4</sup>Azad Foundation's focus is on bringing Non-Traditional Livelihoods (NTL) to resource poor women, enabling them to earn a decent living and change their economic and social status through a rights based transformative training along with technical skills in professional driving and employment (facilitated through its employment partner Sakha).

\*\*Data till August 15th 2020.

\*\*\* Launched in technical partnership of Dhvani Rural Information Systems



### CREATING A LOCAL SUPPORT NETWORK CONNECTING, VULNERABLE HOUSEHOLDS TO NETWORKS

i.e government and local CSO's since March 2020 (post lockdown)

**Supported by 540 community members**



### LAUNCHING A DIGITAL\*\*\*, MOBILE BASED APPLICATION FOR COMMUNITY NEED ASSESSMENT

to collect baseline information for targeted support on- food security, access to information on social security schemes, support to gender based violence survivors and information on COVID19 and access to sanitation and hygiene needs. This was launched in April 2020.



### 22221\*\* COMMUNITY NEED ASSESSMENT FORMS

have been filled across Delhi, Jaipur and Kolkata.



### STATE LEVEL HELPLINES LAUNCHED

for community to call in case of specific assistance and support since May 2020.

**803 calls were received on the helpline.\*\*\***

# AREAS COVERED

## DELHI 57 Clusters



### 6 Districts

- South
- South East
- South West
- North East
- South East
- East

## JAIPUR 22 Clusters



- Dhawas
- Girdharipura
- Bhrampuri
- Hasanapura
- Johri Bazar
- Ramganj
- Ghatgate
- Surajpol
- Sodala
- Civil Lines
- Transport Nagar
- Mahesh Nagar
- Lal Kothi
- Jawahar Nagar
- Gujjar ki Thadi
- Someshwarपुरi
- Kartarpura
- Jhalana
- Durgapura
- Malviya Nagar
- Sanganer
- Jagatपुरa

## KOLKATA 23 Clusters



- Tangra
- Dhapa
- Topsia
- Bantala
- Chingrighata
- Narayanpur
- Tiljala
- Jadavpur
- Garfa
- Chowbaga
- Kasba
- Golf club
- Tollygunge
- Kakurgachi
- Manicktala
- Narkeldanga
- Anwar Shah Road
- Bagmari
- Sapgachi
- Sohid Sriti Colony
- Dumdum
- Sodpore
- Belegkata

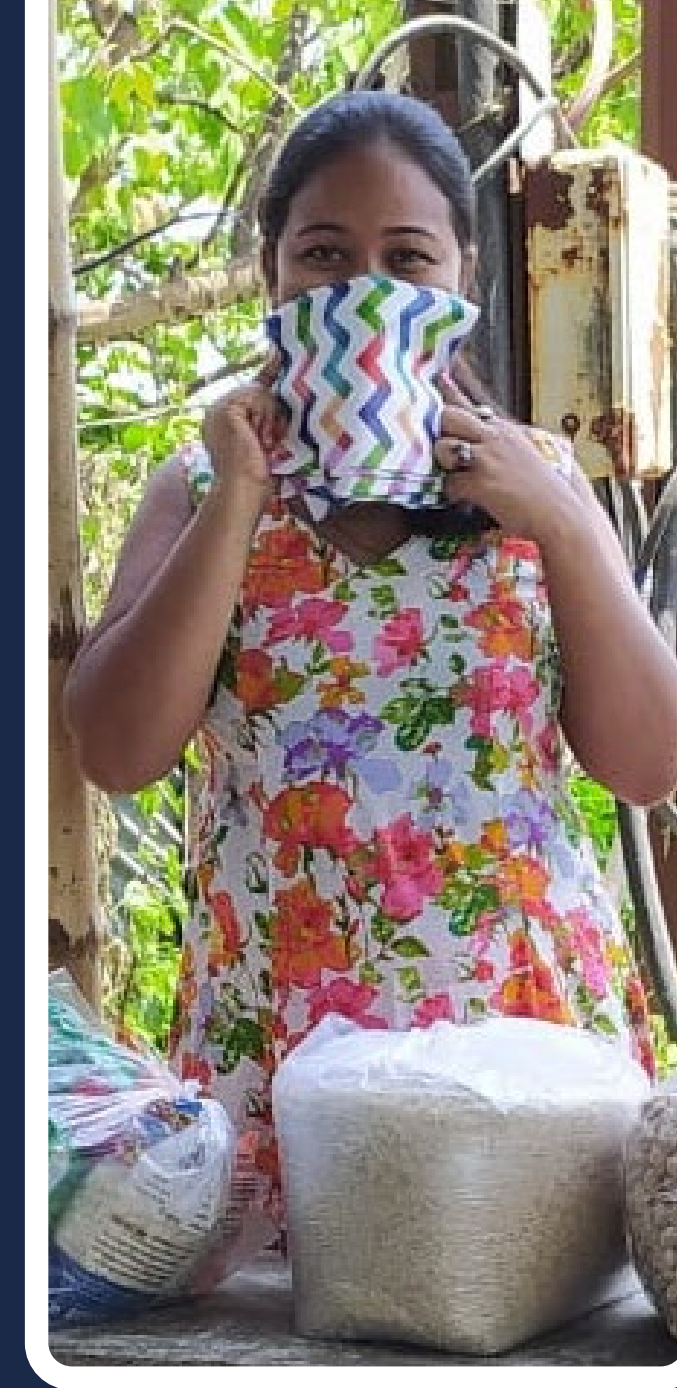
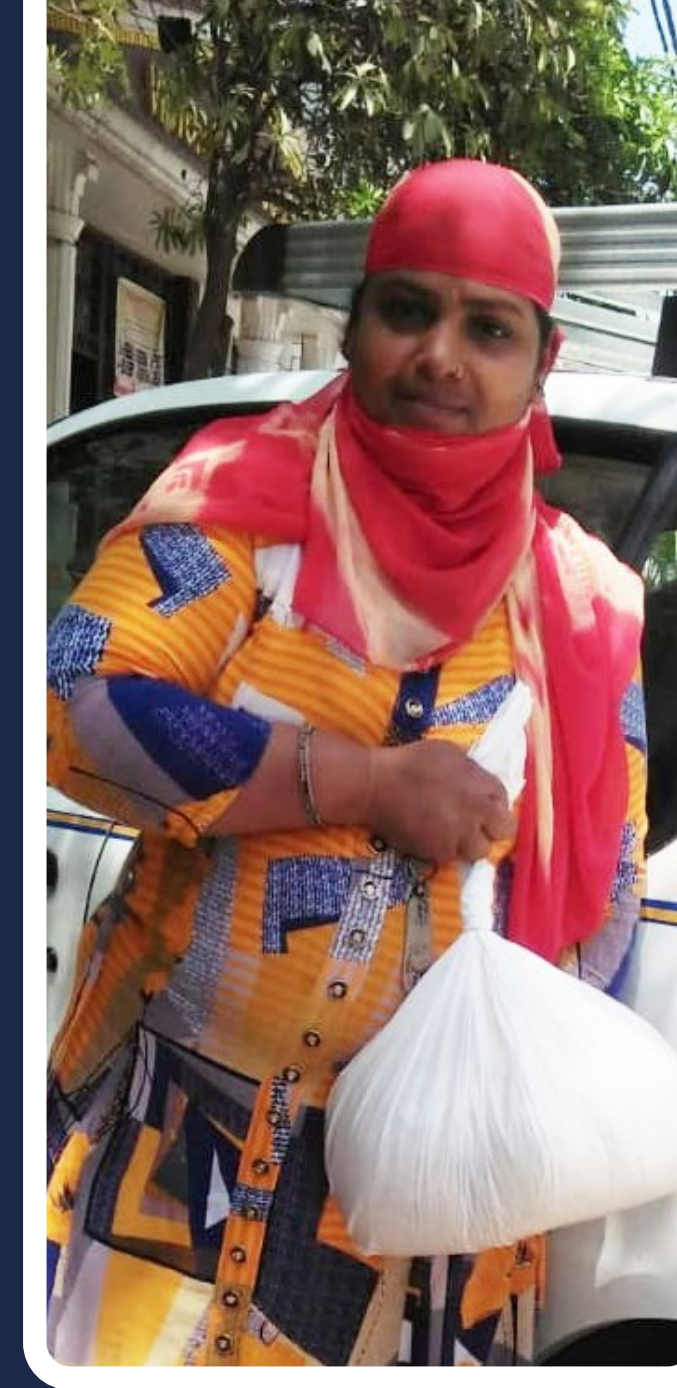


Azad Foundation

COMMUNITY NEED  
ASSESSMENT DATA ON

# FOOD SECURITY

1





# 22221

## households surveyed

65%

from vulnerable communities (SC/ST/OBC)

19%

from minority community

69%

households have monthly income less than INR 8000

### Delhi

10401

HOUSEHOLDS SURVEYED

67% from vulnerable communities (SC/ST/OBC)

22% from minority community

59% Households have monthly income less than INR 8000

### Jaipur

6860

HOUSEHOLDS SURVEYED

83% from vulnerable communities (SC/ST/OBC)

5% from minority community and

70% Households have monthly income less than INR 8000

### Kolkata

4960

HOUSEHOLDS SURVEYED

33% from vulnerable communities (SC/ST/OBC)

36% from minority community

80% Households have monthly income less than INR 8000





# 50% households are food insecure

**Delhi**  
4329  
Households food insecure

**Jaipur**  
4204  
Households food insecure

**Kolkata**  
2638  
Households food insecure



HOUSEHOLDS WHO SHARED FOOD AS THEIR IMMEDIATE NEED HAVING SUPPLY LESS THAN ONE WEEK

## 58% households have ration card

## 11% households having a ration card were also food insecure

**Delhi**  
4713  
Households have ration card

**Jaipur**  
4360  
Households have ration card

**Kolkata**  
3864  
Households have ration card

**Delhi**  
384  
Households with ration card were also food insecure

**Jaipur**  
156  
Households with ration card were also food insecure

**Kolkata**  
1226  
Households with ration card were also food insecure





# REASONS FOR FOOD INSECURITY DESPITE HAVING RATION CARD

108 NARRATIVES FROM THE FIELD  
CONDUCTED BY AZAD INDICATE TOP  
4 REASONS FOR SUCH INSECURITY

## 23%

of those who had ration card found it difficult to obtain ration as card did not have their name, no supply of ration at the ration shop or shop did not open, long lines at the ration shop and personal reasons like family feuds and domestic violence.

## 19%

received inadequate supply meaning they only got rice or wheat and no other item

## 6%

had Above Poverty Line (APL) card and were denied ration

## 6%

had card from another state or city due to which they could not avail the service in their current place of residence



## POINTS TO PONDER

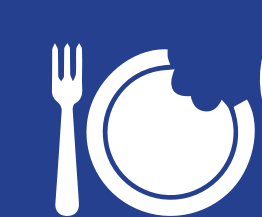
**LOSS OF JOBS**  
LOW EARNING BUT  
RISING FOOD PRICES



Fragile Supply Chains led to rise in food prices eg vegetables by 24% and pulses by 8%  
*MOSPI*



CMIE data reported 10 Crore lost jobs and 80% Indians witnessing loss in earnings



The Global Hunger Index 2019 already ranks India 102nd among 117 countries



# [ NARRATIVES FROM THE FIELD ]

**MONA**  
*Jaipur*

Mona lives with her family of 8 members. Her father works as a tailor in a factory and mother is a domestic helper. During the lockdown, through the ration card they were able to get only 5kg wheat for the month. The family of eight members with no income in this period was struggling to get essentials and the ration they got was not adequate.

**SOMA**  
*Kolkata*

Soma is a widow who lives with her daughter and mother-in-law. She works as domestic help and is the only bread earner of the family. She does not have a BPL ration card hence she has to purchase ration with a fairly high price.

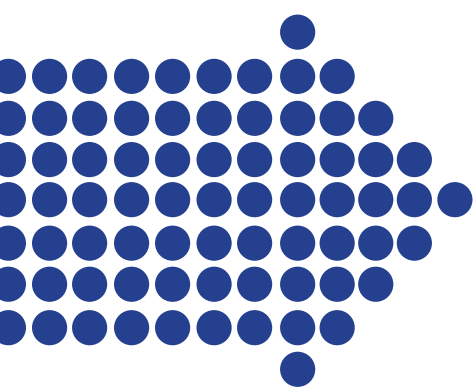
**LAXMI**  
*Delhi*

Laxmi doesn't have access to ration card as her ration card has address of in-law's house and nowadays police are not allowing them to go the Wazirpur ration shop because of Lockdown at UP-Delhi border.





# AZAD'S INTERVENTION ON FOOD SECURITY



# 2833

## DIRECT OUTREACH BY AZAD

SUPPORTING VULNERABLE FAMILIES WITH A MONTH'S SUPPLY OF DRY GROCERY, SOAP, MASK AND MENSTRUAL HYGIENE PRODUCTS

**7764** Households connected for food security through government and civil society initiatives

**48** Sakha Drivers were supported by Delhi Government

**Delhi**  
**655**

237  
Women With Wheels Trainees

25  
Professional chauffeurs and their households

393  
Community members

**Kolkata**  
**1166**

158  
Women With Wheels Trainees

35  
Parvaz Leaders and their households

914  
Community members

59  
Professional chauffeurs and their households

**Jaipur**  
**998**

31  
Women With Wheels Trainees

7  
Professional chauffeurs and their households

777  
Community members

167  
Azad Kishori and their households

16  
Men Leaders and their Households

**Chennai**  
**14**

14  
Community members

Parvaz Feminist Leadership Program trains young women's as community leaders

Azad Kishori Program works with adolescent girls to build their life skills and awareness

Men for Gender Justice Program works with Young Men towards Gender Justice and alternative notions of masculinity.







Azad Foundation

COMMUNITY NEED  
ASSESSMENT DATA ON

# SOCIAL SECURITY

2



# 80%

## HOUSEHOLDS

did not have information on Social Security Schemes including the schemes or provisions for relief during the lockdown

### PROFILE OF THESE HOUSEHOLDS

66%

from vulnerable communities (SC/ST/OBC)

17%

from minority community

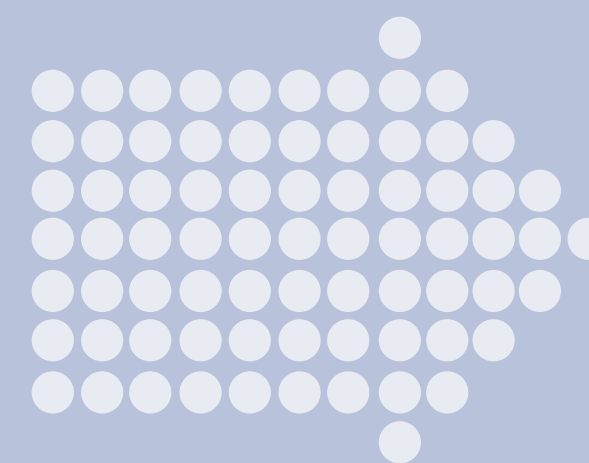
58%

households have monthly income less than INR 8000

**Delhi**  
83%

**Jaipur**  
97%

**Kolkata**  
52%



#### Delhi

51% from vulnerable communities (SC/ST/OBC)

16% from minority community

39% Households have monthly income less than INR 8000

#### Jaipur

84% from vulnerable communities (SC/ST/OBC)

4% from minority community

63% Households have monthly income less than INR 8000

#### Kolkata

15% from vulnerable communities (SC/ST/OBC)

22% from minority community

38% Households have monthly income less than INR 8000

## AZAD'S INTERVENTION ON SOCIAL SECURITY

# 443

Households assisted to avail Social Security scheme including ration, pension, Jan Dhan among others.

# 950

Households informed on Social Security Schemes through mediums like helpline, booklets, leaflets, WhatsApp/ Text Messages

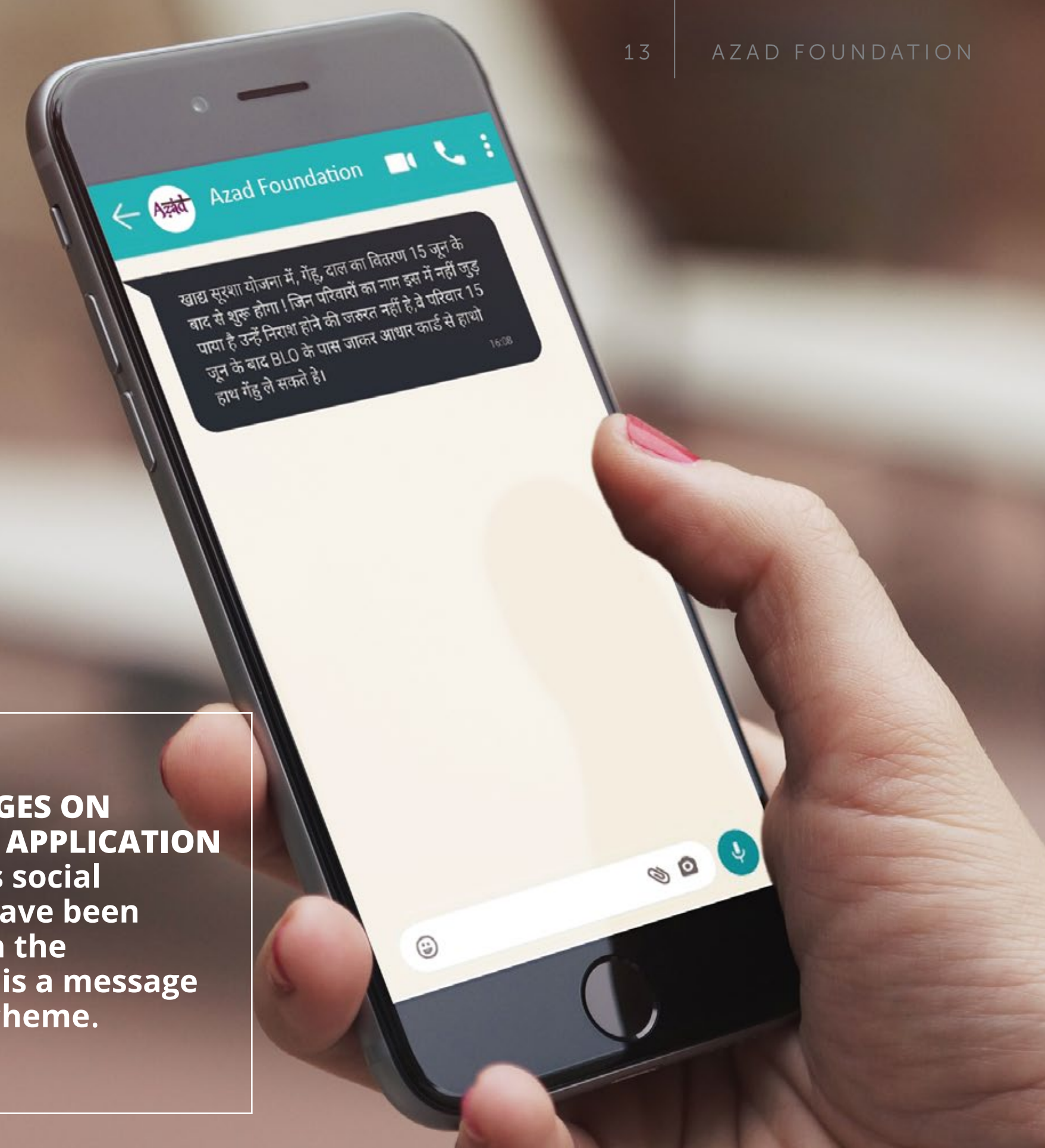




**SOCIAL SECURITY SCHEME BOOKLET** developed in Jaipur for community awareness. The booklet contains details on ten schemes including their eligibility criteria, entitlement and application process.

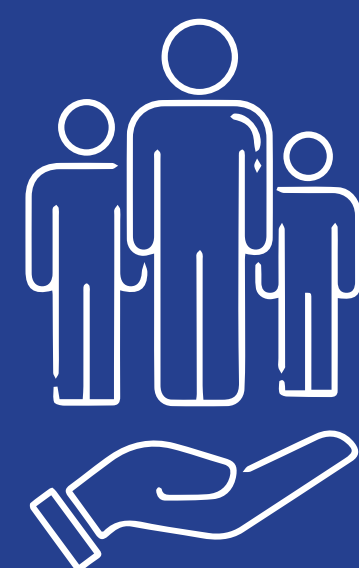


**WHATSAPP MESSAGES ON ENTITLEMENT AND APPLICATION PROCESS** of various social security schemes have been widely circulated in the community. Above is a message on Food Security Scheme.



## POINTS TO PONDER

LACK OF ACCESS TO SOCIAL SECURITY



Transfer of INR 500 per month to all female owned JAN DHAN accounts was announced by Govt but 40% women have not been able to access it

<https://www.indiaspend.com/40-of-jan-dhan-account-holders-could-not-access-govts-covid-19-relief-survey/>

In formal employment over 70% workers do not have contracts, and 49% do not have any social security benefits.

*Periodic Labour Force Survey (2017-18)*



COMMUNITY NEED  
ASSESSMENT DATA ON

**GENDER  
VIOLENCE**

3





**82**  
 out of  
**340\***  
 women  
 reported  
 facing  
**VIOLENCE**

**71%**  
 faced violence from  
 someone within the  
 household

**29%**  
 faced violence from  
 someone outside the  
 household or in the  
 community

DELHI

**33**

**22** faced violence from someone within household  
**11** faced violence from someone outside household

JAIPUR

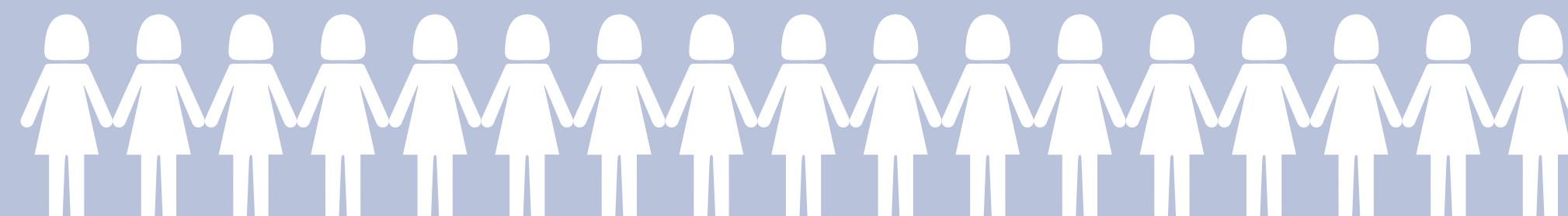
**34**

**24** faced violence from someone within household  
**10** faced violence from someone outside household

KOLKATA

**15**

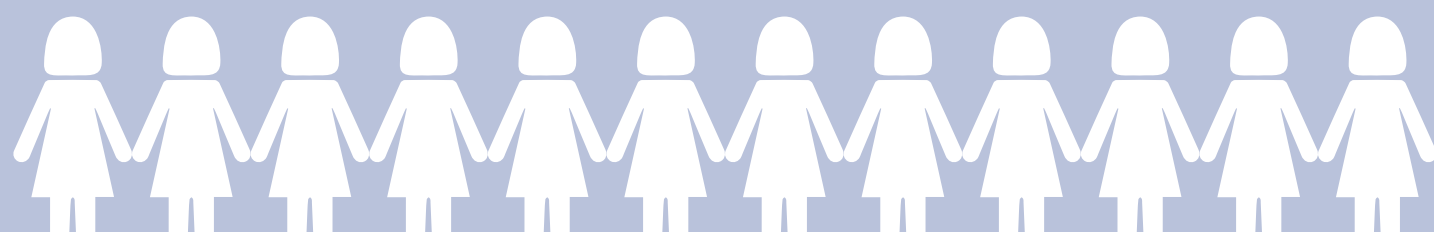
**12** faced violence from someone within household  
**3** faced violence from someone outside household





# 220 WOMEN

## reported facing other forms of DISCRIMINATION



### 161

INCREASED UNPAID CARE WORK



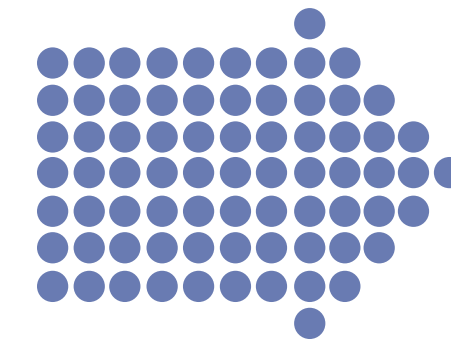
### 45

INADEQUATE FOOD CONSUMPTION



### 14

RESTRICTIONS ON DECISION MAKING REGARDING THEIR OWN MOBILITY & EDUCATION



### 56 WOMEN HAVE BEEN PROVIDED SUPPORT\*



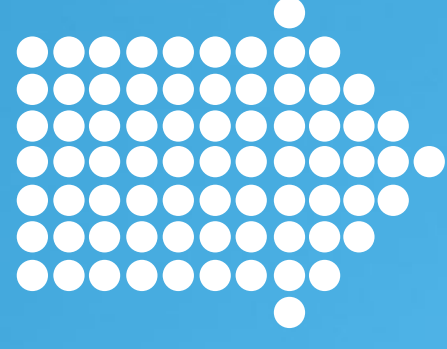
## AZAD'S INTERVENTION ON GENDER BASED VIOLENCE

- 9 connected to police/legal authority
- 2 connected to NGO providing services
- 28 provided counselling support
- 17 given information on helplines/police

- **Training of teams** to sensitively collect information on GBV
- **Case format designed** to monitor ongoing support given
- **One point person allocated** for dealing with support on GBV

\*We continue to reach out and provide support





A poster to raise awareness on Gender Based Violence with information on helpline numbers developed in Kolkata for dissemination in the community

## POINTS TO PONDER

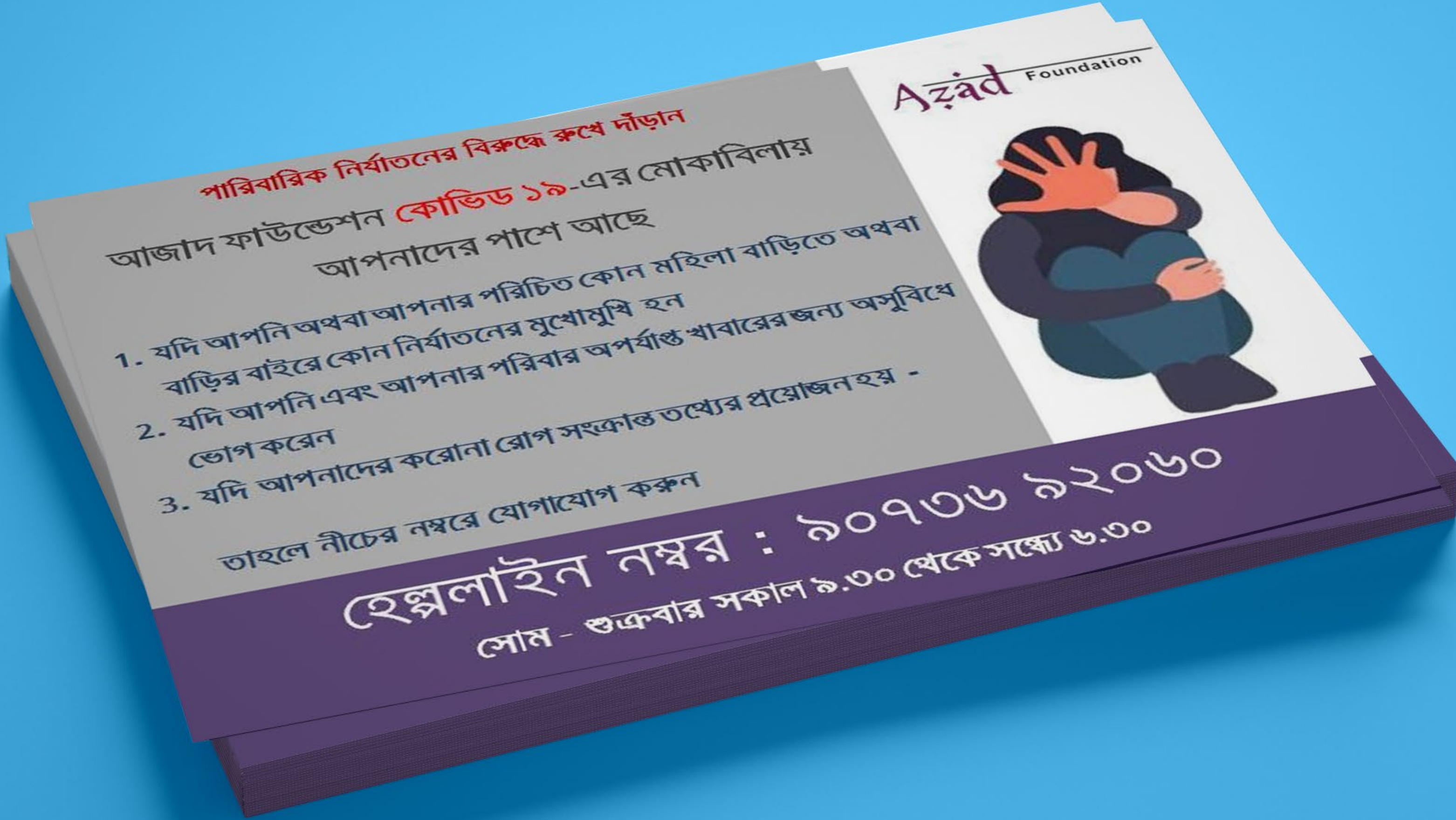
### SETBACKS TO WOMEN DURING COVID19

Indian women perform **9.6 times more unpaid care work** than men, three times higher than global average. The pandemic has intensified the burden.

ILO



Domestic violence cases have gone up three fold during the pandemic. But there are lack of safe spaces for survivors as shelter homes in India are not admitting survivors for fear of spread of COVID19.







COMMUNITY NEED  
ASSESSMENT DATA ON  
**HEALTH &  
SANITARY  
NEEDS**  
DURING COVID 19

4



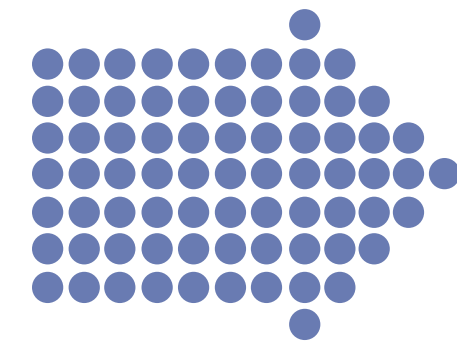
# 41%

OF **9143** SURVEYED HOUSEHOLDS DID NOT HAVE ACCESS TO EITHER MASK OR SANITIZER

Delhi  
3647

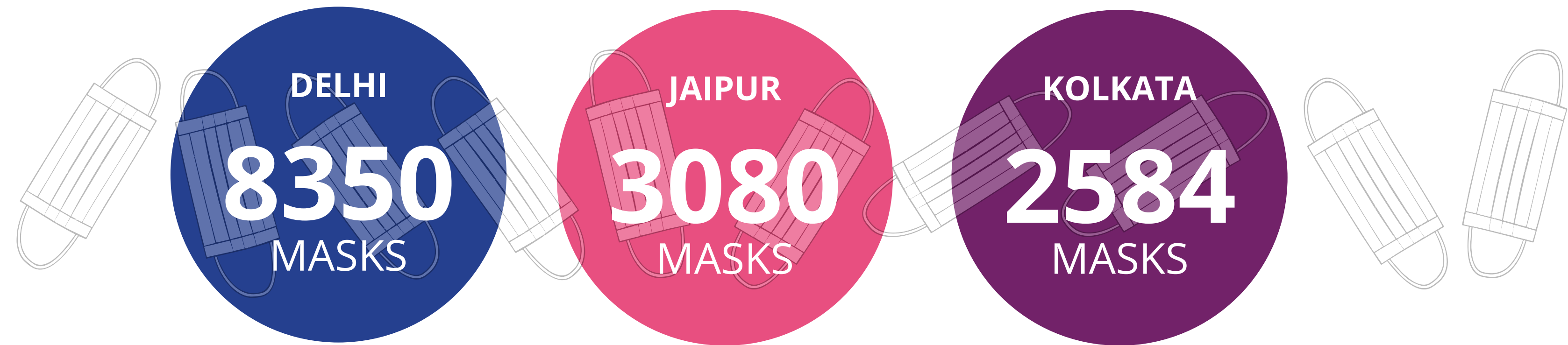
Jaipur  
3342

Kolkata  
2154



## AZAD'S INTERVENTION

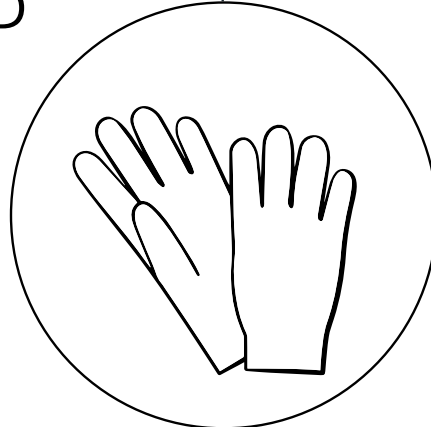
Azad teams and communities engaged in mask production and distribution





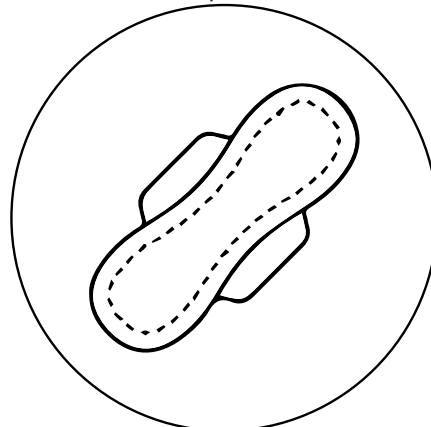
**2673 HOUSEHOLDS** HAVE BEEN PROVIDED WITH SANITIZERS, SOAP AND HYGIENE KITS

Delhi 323  
Jaipur 2350

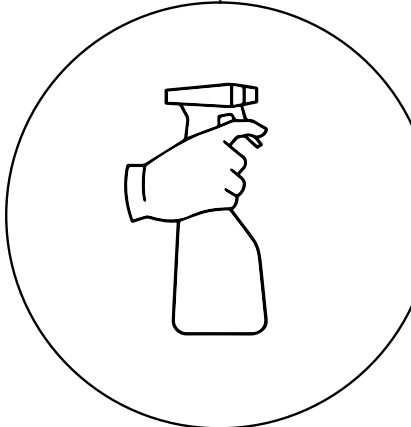


**4540 GIRLS** HAVE BEEN PROVIDED WITH SANITARY NAPKINS

Delhi 2000  
Jaipur 1540  
Kolkata 1600



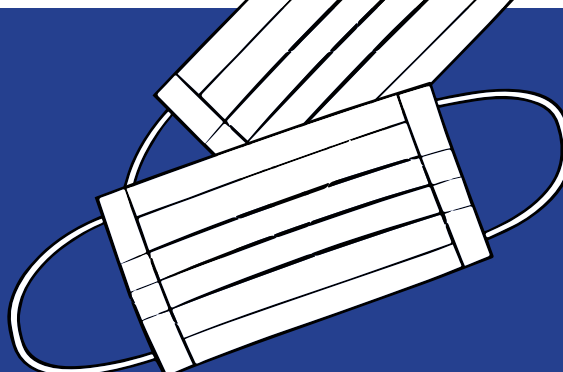
**11 SETTLEMENTS -** COORDINATED AND SUPPORTED MUNICIPAL CORPORATION IN JAIPUR TO CONDUCT REGULAR SANITIZATION ACTIVITIES




**POINTS TO PONDER**

More than **132 lakh face masks** have been produced by members of SHGs under Ministry of Rural Development's National Rural Livelihood Mission (NRLM)

However India still faces an acute shortage of masks even for its health professionals

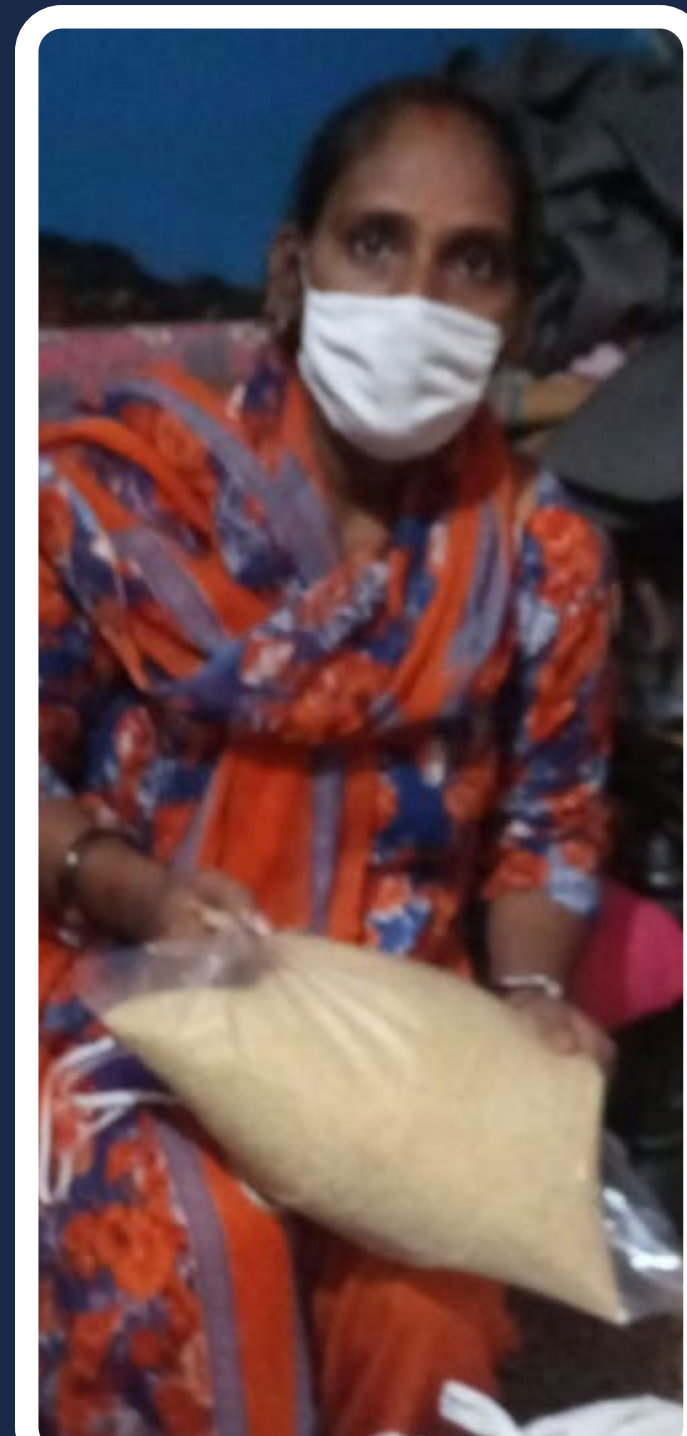



COMMUNITY MESSAGE DEVELOPED BY AZAD TEAM FOR INFORMATION ON COVID PREVENTION AND CARE



# AZAD'S CORONA WARRIORS

5







**Ashutosh**

MOBILIZER,  
DELHI



**Madhubala**

MOBILIZER  
NORTH DELHI



**Sweety**

MOBILIZER  
NORTH DELHI



We will continue our relief efforts based on the community need assessment till the end of this year and beyond as per requirement. However, none of this would have been possible without the dedication of our team especially our community level trainees, chauffeurs, Parvaz leaders, adolescent girls and young men. We salute their selfless efforts to reach out and support others when they were themselves facing uncertain times and food insecurity.

Some of them have received accolades but as Azad we salute the spirit of all our community teams.

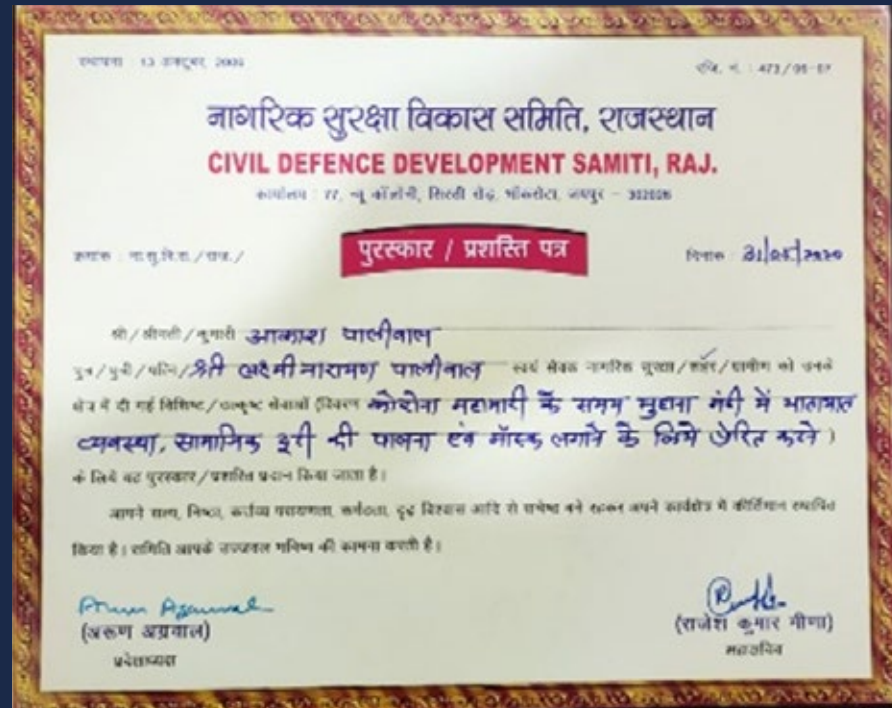
ASHUTOSH, MADHU BALA, SWEETY - Community Mobilisers, New Delhi - were awarded Corona Warriors by Headlines India Today for their selfless community work during the pandemic





**Aakash**

MOBILIZER,  
JAIPUR



AKASH PALIWAL, Community Mobiliser, Rajasthan has received awards and recognition from eight organizations including Civil Defence Development Samiti Rajasthan, Global Human Rights Protection Council and Shakti Film Productions for his community service during COVID 19



**Shuchi**

PROGRAM  
OFFICER,  
JAIPUR



SHUCHI KHURANA, Programme Officer, Azad Jaipur was awarded “Corona Yoddha Samman Patra” by Angels Smile Trust, Jaipur in recognition of her community work

HEMLATA, Mobilizer in South Delhi received recognition as a Corona Warrior from Ministry of Information and Broadcast. Gol and Authentic Foundation

**Hemlata**

MOBILIZER  
SOUTH DELHI





**We are thankful to all our institutional and individual donors who have contributed to help us continue with our relief work and reallocate funds towards the same.**

W I T H   G R A T I T U D E

 d a l y a n

 **OAK**  
FOUNDATION

 **EMpower**

**Tech**  
**Mahindra**

  
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Our relief work is still ongoing with support from all our donors





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